

Daniel Jennings

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Seasoned technology executive driving **multi-billion-dollar growth** and **\$1B+ in working capital improvements** through **scalable data architectures**, **agentic AI**, and **enterprise-wide AI assistance**. Expert in building **talent-dense, ever-improving global organizations** (750+ staff) that leverage **agile aligned autonomy** and **relentless customer centricity** to deliver sustained business value.

PROFESSIONAL EXPERIENCE

Walgreens

Dec 2023 – Apr 2026

Chief Technology Officer

Directed the enterprise technology strategy and innovation roadmap for a Fortune 100 organization, modernizing core capabilities and pioneering advanced data and AI integration across a massive global footprint.

- Oversaw a global organization of **750+ people** and **\$200M budget**, directly supporting **\$100B+ in revenue**.
- Led Walgreens' **digital experience** across web, mobile, and in-store channels.
- Supported **diverse technology** powering **8,500 stores**, covering workforce, supply chain, merchandising, marketing, photo, and payment systems.
- Architected and **scaled AI/ML** capabilities for inventory and workforce optimization, deploying autonomous, large scale, data-backed systems that drove **\$1B+ in working capital improvements**.
- Championed **enterprise-wide AI assistance and agentic capabilities** across the product/engineering **SDLC** and **business functions** to drastically improve quality and productivity. Including liaison coordination, roadmap definition, and iterative delivery with KPIs.
- Directed **FinOps** practices **optimizing spend by \$4M+/mo** and sustaining higher value-to-spend ratio.
- **Modernized engineering** via architectural simplification, ways of working, and engineering excellence.

VP, Pharmacy Technology

Mar 2023 - Dec 2023

- Assembled and led a high-performing engineering organization with **100+ new hires** to power Walgreens' pharmacy of the future.
- Drove the successful implementation of a **chainwide** perpetual inventory system, streamlining operations and elevating patient care outcomes.
- Crafted and executed a forward-thinking strategy for **pharmacy transformation**, harnessing innovative technologies to enhance team member and customer experiences.

Meta

May 2022 – Mar 2023

Engineering Leader, Messaging Platforms

- Directed high-impact engineering teams to build and operate the messaging platforms powering Facebook and Instagram, ensuring unparalleled reliability and performance.
- Supported a robust, high-availability system supporting over **2 billion Monthly Active Users (MAUs)** and processing **billions of messages daily**.
- Spearheaded strategic, cross-functional initiatives to enhance platform security, system performance, and overall customer experience.

Press Ganey

Jun 2021 – Apr 2022

Director, DevOps & Cloud Engineering

- Led a global engineering team to transform DevOps and cloud strategies, integrating culture, processes, and advanced technology solutions.
- Drove initiatives to optimize operational efficiency, reliability, and scalability across **AWS, Azure, and GCP** multi-cloud environments.
- Cultivated a collaborative, continuous improvement culture, aligning technical innovation with business goals to enhance agility and deliver exceptional customer outcomes.

CommerceHub

May 2015 – Apr 2021

Senior Director, Engineering & Infrastructure Services

- Led a high-performing, service-oriented technical organization composed of **five distributed teams**, holding accountability for end-to-end success including talent development, budget management, and strategic planning.
- Directed engineering strategy across critical domains including **Cloud** Engineering (AWS/Azure), **Data** Engineering, **Infrastructure**, Network Engineering, and **Security**.
- Drove innovation and operational excellence to support enterprise-scale initiatives, establishing technology roadmaps and managing key stakeholder engagement.

Early Career Experience

BAE Systems | Senior Principal Software Engineer & Program Lead

Jul 2011 - Apr 2015

- Served as Software Engineering Lead on a **\$35M program** for unmanned vehicle systems, earning the **Chairman's Award** for exceptional performance.
- Led full lifecycle development and modernized engineering operations by introducing CI/CD pipelines and quality engineering practices.
- Managed strategic alignment with government customers and held an active **Top Secret security clearance**.

Raytheon | Software Engineer & Systems Lead

Jul 2006 - Jul 2011

- Served as Systems Lead for an intelligent decision support system, guiding the initiative from concept through to contract award.
- Delivered technical solutions for cutting-edge R&D initiatives and large-scale military systems, spanning software, modeling, and hardware testing.

BOARD LEADERSHIP & ADVISORY

WBA Digital & IT Solutions Limited - Board Member

Aug 2024 - Feb 2026

Dynatrace - Executive Advisor

Oct 2024 - Dec 2025

EDUCATION

Worcester Polytechnic Institute (WPI) M.S. Electrical & Computer Engineering

B.S. Computer Science & B.S. Electrical & Computer Engineering (**Double Major, w/ High Distinction**)

Certifications: Prosci Change Management; MSI Change Management; AWS Solutions Architect